

East Riding of Yorkshire Council – Odour Complaints

As a reader of this newsletter you may have previously experienced and reported to Yorkshire Water Plc problem odours from the sewage treatment works at Saltend. What you may not know is that you can and should also report problem odours to your Local Authority who can investigate it as a potential statutory nuisance. Further information on odours/statutory nuisance and sewage works can be found in the Defra Code of Practice on Odour Nuisance from Sewage Treatment Works (available on line at www.defra.gov.uk).

For a number of reasons it may be that people are reluctant to report problem odours to us. Work to improve the situation is being done but there may still be an odour given off from the site. This is NOT necessarily the same as a statutory nuisance odour and zero odours at all times are unrealistic. It is vital to our investigation that problem odours are reported to us, preferably at the time they are occurring. We must also stress that for an odour to be a statutory nuisance it **must be shown to be significantly affecting use and enjoyment of your home or workplace** and not just an odour detected when passing the works.

To report a problem odour affecting your home/work or in street it is **very important** that you give your full name address and telephone number, exact date, time and location that you have been affected.

During office hours 08:00 – 18:00 an officer will try to visit you to assess at your home/work but this may not always be possible. Diary sheets to record problem odours can be issued if required.

Jonathan Smith (Environmental Health Officer)
Room DF 33
County Hall
Cross Street
Beverley
East Riding of Yorkshire
HU17 9BA

Tel: 01482 396176

Fax: 01482 396102

E-mail: jonathan.smith@eastriding.gov.uk

<http://www.pollution.eastriding.gov.uk>